

## Company Profile

Written by Cotabato Light and Power Company

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### **COTABATO LIGHT AND POWER COMPANY (CLPC)**

Cotabato Light and Power Company is a wholly owned electric distribution utility of the Aboitiz Company.

Incorporated on April 23, 1938, Cotabato Light's service area covers Cotabato City and parts of Datu Odin Sinsuat and Sultan Kudarat municipalities under Maguindanao Province.

Originally granted a 50-year distribution franchise, it was extended by then Energy Regulatory Board, now Energy Regulatory Commission (ERC), in 1990 for another 25 years from June 17, 1989 until 2014 and recently granted by Congress a franchise renewal until 2039.

The electric utility's main source of power comes from the National Power Corporation (NPC) / Power Sector Assets and Liabilities Management (PSALM) delivered through the transmission operator, the National Grid Corporation of the Philippines (NGCP).

It maintains a diesel-fed power plant. Always on hot standby, it operates during times of severe power shortages.

As of June 2018, Cotabato Light is serving 40,000 customers through its three distribution substations. These lines can be remotely controlled using the Supervisory Control Data Acquisition (SCADA).

To sustain a below cap system loss, Cotabato Light is continuously innovating on its systems and processes.

The company also benchmarks its customer services with the world-class standards. One of these is the ability to connect a new customer's meter the same day he signs his service

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contract.

The electric distribution company utilizes the most up-to-date systems such as the Customer Care and Billing (CC&B), Enterprise Resource Planning (ERP) and soon the Work and Asset Management (WAM).

The distribution firm constantly looks for ways in order to provide its customers with safe and reliable power and operate as a low cost service provider.